

Summary in English

The dissertation, *Discourse of Professional Mediation for Conflict Resolution*, covers the research **problem** of how professional mediation is organised and functions to transform conflict into conflict resolution. We reconstruct the referential and interactional, content-context structures and object vs. subject-biased strategies, topics and interactions, communication strategies and argumentation, illocutionary and intended perlocutionary acts, values and emotions, as well as attitudes and attitude functions not only to fulfil the aim of the dissertation but also to generate know-how to manage conflict with the language-in-use.

The theories involved in this research, and embedded in Text Linguistics and Discourse Linguistics, are the text theories (e.g., de Beaugrande, Dressler, 1981; Swales, 1990) and discourse theories, e.g., Causal Genetic Approach (Oukhvanova, 2016, 2018, 2020), Critical Discourse Analysis (e.g., Fairclough, 1995a, 1995b, Stubbs, 1983; van Dijk, 1991, Wodak, and Meyer, 2001) and Habermas's (1984) Theory of Communicative Acts, focusing on its meaningful model of action. With this theoretical background, we have achieved the goal and provided the answers to all research questions.

The findings of the research presented in our dissertation allow us to conclude that professional mediation is a complex phenomenon, idea, and activity not only as a philosophical, psychological, and legal concept but also as a linguistic entity capable of transforming conflicts into conflict resolutions. In this respect, the findings of our study provide more insights into the nature of conflict and its transformational process into conflict resolution.

Our dissertation consists of the theoretical and empirical parts, preceded by the Introduction and succeeded by the Conclusions. The theoretical part comprises three chapters, whereas the empirical part comprises three data analysis chapters that report and discuss the results. The first two theoretical chapters review the literature related to mediation and discourse. The third theoretical chapter provides the methodological background and describes the operational methods for analysing the collected data. We discuss the results of our empirical research in Chapters 4, 5, and 6.

The first theoretical chapter, *Mediation with underlying conflict - An Interdisciplinary Perspective*, focuses on mediation as a professional activity and a process. Mediation as a professional activity concentrates on the linguistic perspective on mediation, philosophical perspective on conflict, communication perspective on conflict, psychological perspective on conflict and mediation, and psychological perspective on emotions and attitudes. Mediation as

a process discussed from an interdisciplinary angle, i.e., linguistic perspective on the Mediator, typology of mediation practices, current international law on professional mediation, Discursive Psychology on mediation, and Philosophical perspective on values and feelings in mediation

The second theoretical chapter, *Architecture of Discourse*, provides the literature review in three sections: discourse theories of both phenomenological and ideational character, discourse as an idea and activity, and integrative theories of discourse. The first section includes the ontological approach to the definitions of discourse, semiology and semiotic theories, lingua-semiotic theories, and critical discourse approach (CDA). The second section covers text theory as a part of discourse theory, communication modelling theories, pragma dialectic models of argumentation narration and representation theories, discourse community representation theory, and genre theory of discourse. The third section relates to integrative theories of discourse as activity, Habermas's theory of social action, Fairclough's theory of textual action and Oukhvanova's causal-genetic integrative perspective, approach and theoretical modelling of different discourses.

The third chapter, *Methodological approaches to practical analysis*, consists of two sections: the discussion of the methodological background and the description of the research design. The first section embraces six methodological perspectives of research, a qualitative research paradigm, and reconstruction as a primary research method and a method of argumentative discourse. The second section describes the research sample, practical research problems, data collection techniques, and the empirical analysis procedure.

The fourth chapter, *Reconstruction and modelling of professional mediation discourse within its dichotomy, organisation and functioning - a case of family and business mediation*, focuses firstly on the content-context reconstruction based on discourse representation via textual categories actualized in dichotomy-built clusters, secondly on the referent-cortège clusters reconstruction, and thirdly on the reconstruction of the dichotomy "object-subject targeted strategies" as a verification analysis. Chapter 4 finishes with the integrative functional model of mediation discourse as a phenomenon, idea, and activity within the Causal Genetic Approach (CGA) and Causal Genetic Modelling (CGA).

The fifth chapter, *Reconstruction of Mediation Process as a communicative action - a case of family and business mediation*, focuses on the relationships between mediation topics

and interaction, mediation communication strategies and argumentation, and Speech acts in mediation, with an emphasis on illocutionary act types and forms.

The sixth empirical chapter, *Reconstruction of mediation process as a cognitive, affective, and behavioural action - a case of family and business mediation*, is based on axiological discourse analysis and psychological discourse analysis. The former concentrates on the reconstruction of values and emotions in the mediation process, whereas the latter focuses on the reconstruction of attitudes and attitude functions in mediation.